Name: Medical Correspondence

6 Worcester News Monday, June 5, 2006

## COMMENT Worcester News

## It's a painful lesson for all concerned

HE ordeal endured by farmer Craig Walsh may or may not be the tip of a health iceberg, but whatever the circumstances, the implications are nevertheless rather worrying.

Mr Walsh slipped and fell on his spine earlier this month. Despite being rushed to hospital, he was told he had suffered soft tissue damage and sent home. However, the pain became worse, and he found himself back at accident and emergency where he was told he had a urine infection. It was only after he received a private consultation at Worcester's South Bank hospital that it emerged Mr Walsh had broken his back.

So. It's another hospital blunder which is once again explained away by the predictably bland textbook response from an NHS spokesman. This really isn't good enough.

Only a few weeks ago, this newspaper reported that hospitals across Worcestershire were seeking to shed more than 700 frontline jobs. There were assurances that health provision would not be compromised. But even the least cynical of people could be forgiven for linking cuts with reduced levels of service. Everyone knows that when staff levels are reduced, then mistakes will inevitably occur – whether it is the public or private sector, increased pressures on staff always widen margins of error.

These factors may or may not lie behind the disturbing case of Mr Walsh's wrong diagnoses, but it is difficult to rule out a link – at least in the minds of the public. Health chiefs must learn from this lesson.

## WURCES | EK: Man left in agony with fractured vertebrae hospital didn't diagnose

## DCS Sa

A MAN was left in agony for Worcestershire Royal Hospital failed to spot he had a frac-

Craig Walsh shipped and fell on his spine in the early hours of Friday, May 5, and was taken to accident and emertured back

After a 13-hour wait and a series of CAT scans and X-rays he was told he had sufgency by ambulance.

fered soft tissue damage, given painkillers and tranquillisers 57-year-old farmer of Lucies But the pain got worse for the at A&E, where he was told he had a urine infection, given Farm, Colletts Green, and on Thursday, May 11, he was back antibiotics and referred to a and sent home.

urologist at the Alexandra Hospital in Redditch. the Worcester News headlines revealed his kurobuta pigs Mr Walsh - whose farm hit in November 2005 when it was gist at BUPA South Bank in swim in the family's indoor pool and his cows get massaged then decided to get a second opinion from a private urolo-But when he requested copies of his CAT scans and daily with Japanese rice wine Bath Road, a private hospital

told that he would have to problem was ruled out at South Bank, new scans were Walsh's vertebra was found on Eventually, a urological wait up to 40 days for them

BY REBECCA FISHER 01905 742260 rf@thisisworcester.co.uk

instead of resting I was sent to Redditch for urological tests, antibiotics and medication for special corset had been fitted on May 5 it would have greatly eased my back pain. But problems that I didn't have. and misdiagnosed

"I was also horrified that the NHS wanted 40 days to give me copies of my test results, grief and suffering. I have his department is just five which caused me unnecessary since been told by a very help days for the likes of me who ful radiologist that protocol in needed the documents for

tershire Acute Hospitals NHS although he is not happy with whom he describes as a 'true Frust said: "Mr Walsh has raised several issues and some of the responses he is for the help that he received from one of our radiologists, A spokesman for Worces appreciative and also gratefu ongoing healthcare."

chief executive and has "Mr Walsh has written to the requested copies of his X-rays, which he has received and his medical records which will be sent to him in accordance with the procedures required by the Data Protection Act

X-rays from the Royal he was

"Mr Walsh has not as yet made a formal complaint but when we receive this we will deal with his concerns expedi-



Cralg Walsh, who was sent home with painkillers when he had a fractured vertebrae. 23871801

tiously and sympathetically and respond to him directly." COMMENT: PAGE 6 finding this fracture of my back. I understand that if a Mr Walsh said: "It is not at all clear how the NHS missed